



# Boomea Feature List

## CHAT

- Inter-office Chat
- File Sharing
- Company Directory
- Online Presence
- Away Presence
- Do Not Disturb Presence
- Off-line Presence
- Favorite Channels
- Private Channels
- Direct Messages
- Outside Messaging
- Group Messages
- Group Member Management
- Avatar for users
- Linear Date message views
- Pinned Posts in Direct Message
- Search through all Posts
- Recent Mentions
- Flagged Posts
- Jump to posts
- Jump to recent messages
- Text Management – Italics, etc.
- Text Management – Tables
- Post editing
- Post deleting
- Emojis
- File Sharing
- Drag and drop images
- Drag and drop attached files

## CONTACTS

- Contact Integration with Office365
- Contact Integration with G-Suite
- Add to your Contacts
- Edit your Contacts
- Delete your Contacts
- Update your Contact's Avatar
- Sort numbers based on type
- Sort by First or Last Name
- Group by Organization
- Show or hide avatar images
- Click-2-Call from Contact
- Start Email from Contact
- Start Chat from Contact
- Outside Messaging
- Communication History on each contact:
  - Phone Calls
  - Voicemails
  - Call Recordings
  - Boomea Meetings
  - Chat Conversations

## PHONE INTEGRATION

- Quick-Call
- View real-time call history
- Access voicemails
- Access call recordings
- Supervise agents with Call Center Console
- View real-time phone presence (BLF)
- Maintain user-specific call routing (FMFM)

## COMPANY DIRECTORY

- Company Name Listing
- extension Listing
- Avatar of company employee
- Quick presence Eye
- Click to Call employee
- Click to Chat employee
- Search by name

## NOTIFICATIONS

- Desktop Notifications
- Mobile Notifications
- Push Notifications
- Notify All Activity
- Notify Only Mentions
- Notify Direct Messages
- Notify via Sound

## TASKS

- Add New Tasks
- Prioritize Tasks
- Delegate Tasks
- Share Tasks
- Integrate Tasks with other Apps
- Sort by Tags, Status, Completion

## WEB MEETINGS

- Start a Meeting
- Join an existing Meeting
- Schedule a Future Meeting
- Start Muted or not Muted
- Start video streams Off /On
- Meeting History
- Meeting Attendees
- Guest Access
- Record Meeting (additional fee)
- In-Meeting Controls
- Screen Share Controls:
  - Your entire screen
  - Application Window
  - Chrome Tab
  - Desktop



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[www.mpvex.com](http://www.mpvex.com)

Metropark Communications, Inc. [sales@metropark.com](mailto:sales@metropark.com)

4050 Wedgeway Court Earth City Missouri 63045 (314) 439-1900 (877) 900-6856 [metropark.com](http://metropark.com)